North Shore Water Utility Nelson Ltd. Monthly Report

To: Pouria Mojtahedi, Large Water Systems Environmental Health Officer, Interior Health Authority

From: Aqua Diversities Inc.

Date: July15th, 2023

Re: Monthly Report for North Shore Water Utility - June 2023

This document includes the following items as part of the monthly report for the North Shore Water Utility Nelson Ltd. (NSWU):

- 1.0 Daily Water Consumption
- 2.0 Microbiological Test Results
- 3.0 Operator Log Sheets and Water Quality Events
- 4.0 Major Operational Events
- 5.0 Records of Customer Feedback and Response

Submission of this report is to enhance communication with the local Environment Health Officer (EHO) and meet requirements for status compliance on the conditions summarized in the Operating Permit.

1.0 Daily Water Consumption

Total water consumption in June was 5,076 m³; average daily consumption was 169.2m³/day. The average flow was 7.05 m³/hr.

2.0 Microbiological Test Results

A sample from both ends of the distribution system is collected and submitted to an accredited laboratory for bimonthly microbiological testing.

All monthly testing results satisfy the Maximum Allowable Concentration (MAC) standard as set out by the Guidelines for Canadian Drinking Water Quality (GCDWQ).

See **Appendix A** for Laboratory Results

3.0 Operator Log Sheets and Water Quality Events

NSWU continues to be tested on an every-other-day schedule as specified by the EHO. The log sheets include comments on the source, treatment, and distribution system events. Log sheets also include information on the weather for the corresponding test date, which helps correlate weather events to turbidity levels.

Throughout the month of June, chlorine residuals were maintained above 0.5 mg/L across the distribution system.

See **Appendix B** for Operator Log Sheets.

4.0 Major Operational Events

On June 6th the North Shore Water Utility conducted a flush of the Issac Creek Reservoir to prevent sediment buildup and to help maintain water quality. Note that service was not interrupted during flushing

On June 16th there was temporary water shutoff for NSWU Customers on Hwy 3A Past Main jet. Water was shut off between 8:00 am - 1:00pm to install new water main.

On June 23th the North Shore Water Utility conducted a distribution system flush on the new water main to prevent sediment buildup and to help maintain water quality. Note that service was not interrupted during flushing.

There were no other major events to report for the month of June.

Note that the pilot plant located in the Isaac Creek reservoir building continues to operate with the treated water going to waste (as per direction from EHE Marianne Crowe).

5.0 Records of Customer Feedback and Response

There were no customer inquiries in the month of June.

Report Reviewed by:

Malad

Nicole Ward, BSc.P.Ag. Project Manager

Appendix A Laboratory Results



Report# 5750 Filename 230613AD.pdf

2

13

ANALYTICAL RESULTS

| Sample ID Main Je | t | Sample # | 1 | | |
|-------------------|------------|-------------|--------------|------------------------|----|
| Date/Time Sampled | 2023-06-13 | Matrix | rw | Temperature on Receipt | 13 |
| Date/Time on Test | 2023-06-13 | 4:10 PM | | | |
| <u>Analyses</u> | | Result | <u>Units</u> | RDL | |
| Coliforms, Total | | less than 1 | CFU/100mL | 1 | |

CFU/100mL

1

Temperature on Receipt

Sample ID 538 Johnstone Rd Sample #

Matrix TW

less than 1

Date/Time on Test 2023-06-13 4:15 PM

2023-06-13

 Analyses
 Result
 Units
 RDL

 Coliforms, Total
 less than 1
 CFU/100mL
 1

 Verified E.coli
 less than 1
 CFU/100mL
 1

Glossary of Terms

Date/Time Sampled

Verified E.coli

Less than 1 Less than the Reportable Detection Limit, except under circumstances where the detection limit is higher due to

interferences, insufficient sample volume, or dilutions.

APHA American Pubic Health Association
CFU/100mL Colony Forming Units per 100 milliliters

Matrix SW = Surface water, TW = Treated water, DW = Distribution water, UGW = Untreated Ground water, RW = Raw water

RDL Reportable Detection Limit

References



Report# 5774 Filename 2306204D pdf

| LABORATOR | | 230620AD.pdf | | | | | | | |
|---|------------|--------------|--------|--------------|------------------------|----|--|--|--|
| | | | ANALYT | ICAL RESULTS | | | | | |
| Sample ID New Water Main CNSWU Sample # | | | | | | | | | |
| Date/Time Sampled | 2023-06-20 | 10:30 AM | Matrix | TW | Temperature on Receipt | 11 | | | |
| Date/Time on Test | 2023-06-20 | 5:15 PM | | | | | | | |
| Analyses | | Result | | <u>Units</u> | RDL | | | | |
| Coliforms, Total | | less tha | an 1 | CFU/100mL | 1 | | | | |
| Verified E.coli | | less tha | an 1 | CFU/100mL | 1 | | | | |
| Sample ID Main Je | t | | | | Sample # | 2 | | | |
| Date/Time Sampled | 2023-06-20 | 11:00 AM | Matrix | TW | Temperature on Receipt | 12 | | | |
| Date/Time on Test | 2023-06-20 | 5:15 PM | | | | | | | |
| Analyses | | Result | | <u>Units</u> | RDL | | | | |
| Coliforms, Total | | less tha | an 1 | CFU/100mL | 1 | | | | |
| Verified E.coli | | less tha | an 1 | CFU/100mL | 1 | | | | |
| Sample ID 538 Joh | nstone Rd | | | | Sample # | 3 | | | |
| Date/Time Sampled | 2023-06-20 | 11:30 AM | Matrix | TW | Temperature on Receipt | 12 | | | |
| Date/Time on Test | 2023-06-20 | 5:20 PM | | | | | | | |
| Analyses | | Result | | <u>Units</u> | RDL | | | | |
| Coliforms, Total | | less tha | an 1 | CFU/100mL | 1 | | | | |
| Verified E.coli | | less tha | an 1 | CFU/100mL | 1 | | | | |
| Glossary of Terms | | | | | | | | | |

Glossary of Terms

Less than 1 Less than the Reportable Detection Limit, except under circumstances where the detection limit is higher due to

interferences, insufficient sample volume, or dilutions.

APHA American Pubic Health Association
CFU/100mL Colony Forming Units per 100 milliliters

Matrix SW = Surface water, TW = Treated water, DW = Distribution water, UGW = Untreated Ground water, RW = Raw water

RDL Reportable Detection Limit

References

Appendix B Operator Log Sheet



NSWU Operator Log

| | Nelsoe Ltd. | | | | | | | | | NSWU Operator I | | | | |
|-----------|-------------|---------------------|----------------------|-----------------------|----------------------------------|---------------------------|---------------------|----------------------------------|---------------------------|----------------------------|----------------------------|--|-----------------|--|
| Month: | Jun-23 | | | | | | | | | | | | | |
| | | | | | | | | | | MainJet | 538 Johnstone Rd | | | |
| Date | Time | CI2 Pump Setting | CL2 pump duration | CL2 pump frequency | Raw Water Turbidity (Res.) | CL2 Residual (Res.) | CI2 Pump Setting | Raw Water Turbidity (Res.) | CL2 Residual (Res.) | CL2 Residual (Dist.) | CL2 Residual (Dist.) | Comments | Weather | |
| | | Isaac Cr. | | | Isaac Cr. | Isaac Cr. | Sutherland | Sutherland | Sutherland | | | | | Sample |
| YY/MM/DD | 24:00:00 | (1-10) | | | NTU | mg/L | Cr.(1-10) | Cr. NTU | Cr. mg/L | mg/L | mg/L | Microbiological Sample Taken/Filter Change/Etc. | Precip./Temp | |
| 6/1/2023 | 9:00 | 40% | 2.00 | 9.00 | 0.8 | 0.94 | 8 | 0.65 | 0.72 | 0.68 | 0.64 | | clear 14 | CG |
| 6/2/2023 | | | | | | | | | | | | | | |
| 6/3/2023 | | | | | | | | | | | | | | — |
| 6/4/2023 | | | | | | | | | | | | | | |
| 6/5/2023 | 10:00 | 40% | 2.00 | 9.00 | 1 | 0.65 | 8 | 0.68 | 0.45 | | | Isaac turbidimeter flushed and wiped, cl2 topped up. S | utherland bate | c CG |
| 6/6/2023 | | | | | | | 8 | 0.6 | 0.52 | | | Isaac flushed and cleaned. | Clear 32 | CG |
| 6/7/2023 | 9:30 | 40% | 2.00 | 9.00 | 0.64 | 0.9 | 8 | 0.7 | 0.7 | | | Sutherland reservoir batch dosed 650ml chlorine, Isaac | c Clear 28 | CG |
| 6/8/2023 | 9:15 | 40% | 2.00 | 9.00 | 1.2 | 0.67 | 10 | 0.6 | 0.9 | | | Sutherland reservoir batch dosed 1000ml chlorine, turn | r Prt cloudy 28 | G CG |
| 6/9/2023 | | | | | | | | | | | | | | |
| 6/10/2023 | | | | | | | | | | | | | | |
| 6/11/2023 | | | | | | | | | | | | | | |
| 6/12/2023 | | | | | | | | | | | | | | |
| 6/13/2023 | 11:24 | 40% | 2.00 | 9.00 | 0.8 | 0.7 | 8 | 0.85 | 0.86 | 0.65 | 0.3 | SutherlandCl2 refilled and reservoir batch dosed 750m | 1 | cg |
| 6/14/2023 | | | | | | | | | | | | | | |
| 6/15/2023 | 2:32 | 40.00 | 2.00 | 9.00 | 0.73 | 0.6 | 8 | 0.8 | 0.55 | 0.4 | 0.4 | | | cg |
| 6/16/2023 | | | | | | | | | | | | | | |
| 6/17/2023 | | | | | | | | | | | | | | |
| 6/18/2023 | | | | | | | | | | | | | | |
| 6/19/2023 | 2:30 | 40 | 2 | 9 | 2 | 0.9 | | | | | | new #1 tube and ferrels on Isaac CL2 dosing pump | Cloudy 14 | cg/FD |
| 6/20/2023 | 9:35 | 40% | 2 | 7 | 0.66 | 0.35 | 8 | 0.77 | 0.5 | 0.31 | 0.42 | | | CG |
| 6/21/2023 | | | | | | | | | | | | | | |
| 6/22/2023 | 8 | 40 | 2 | 7 | 0.72 | 0.55 | 8.5 | 0.63 | 0.93 | 0.7 | 0.55 | Batch dosed Sutherland 500ml and turned pump settin | ng to 9 | |
| 6/23/2023 | | | | | | | | | | | | | Ť | |
| 6/24/2023 | | | | | | | | | | | | | | |
| 6/25/2023 | | | | | | | | | | | | | | |
| 6/26/2023 | 9:00 | 40 | 2 | 6 | 0.88 | 0.8 | 9 | | | | | | | |
| 6/27/2023 | 9:00 | 40 | 2 | 6 | 0.7 | 0.8 | 9 | 0.59 | 0.56 | 0.7 | 0.63 | | Partly cloudy 2 | 21 CG |
| 6/28/2023 | 2.00 | | | | w./ | 0.0 | <u> </u> | 0.22 | 0.20 | | 5.02 | | | |
| 6/29/2023 | \vdash | | | | | | | | | | | | | |
| | 9:40 | 40 | 2 | E | 0.0 | 0.0 | ۵ | 0.55 | 0.55 | | | | | + |
| 6/30/2023 | 5:40 | 40 | 2 | 6 | 0.9 | 0.8 | 9 | 0.66 | 0.66 | | | | | |